



## INFECTIOUS DISEASE PROTECTION POLICY

### Policy Determination #BLDG20-01

#### COMMUNITY DEVELOPMENT

#### Building Department

##### Prepared by:

*Steven Whitmore*

Steven Whitmore  
Building Department  
Director

##### Reviewed by:

*W A Grimes*

William Grimes  
Building Official

##### Reviewed by:

*Brian K Brown*

Ken Brown  
Deputy Community  
Development  
Administrator

##### Approved by:

*Dave Tomek*

Dave Tomek  
Community Development  
Administrator

##### Effective Date:

04-01-2020

##### Purpose:

Effective April 1, 2020: Due to the COVID-19 outbreak (or others) and the need to protect our customers and County Inspectors, we have implemented an Infectious Disease Protection Policy. This policy provides information for both on-site and "Remote Live Video" Inspection procedures. It is our goal as always to be able to continue to provide good community service and do so in a safe way. We are committed to working cooperatively with the community during this ongoing National crisis and appreciate your understanding.

##### Overview:

##### On-Site Inspections

1. Inspections required in occupied home will only be conducted by Remote Live Video (see below).
2. **Commercial Inspections:** An inspector will call 30 minutes prior to the inspection to allow the contractor time to relocate all personnel from the inspection area. When the inspector arrives on-site, one contact person assigned to walk with the inspector can approach the inspector maintaining a distance of six feet. If workers are present within the inspection area, the inspector will cancel the inspection.
3. **Residential Inspections:** When the inspector arrives on-site all personnel shall exit the building until the inspector has completed the inspection.
4. Contractors need to maintain a safe and healthy job site environment, follow the CDC's best practices, and maintain a minimum six-foot distance from the inspector.
5. Inspection results are available on the County's Citizen Access portal.

##### Remote Live Video Inspections

Remote Live Video Inspections is an alternative to on-site inspections. Remote Live Video Inspections use video functions on a smart phone or tablet to interact with an inspector.

The process for Remote Live Video Inspections are as follows:

1. Schedule regular inspections (i.e. Plumbing Final for water heater replacement 1230-V, Roof sheathing 1385-V) online by visiting the Citizen Access Public Portal ([Permits.Osceola.org](https://Permits.Osceola.org)).
2. When scheduling, provide the contact phone number that the inspector is to call and choose an inspection time. Note the video application that will be used for the inspection
3. On the day and time of the scheduled inspection, the inspector, assigned to conduct your inspection, will initiate the video call.
4. Ensure the person walking the site has the necessary tools (based on the inspection type) readily available (i.e. a tape measure, level, GFCI tester, ladder, flashlight, etc.).

##### Interpretation:

These adjustments are vital to reduce the risk of exposure and virus transmission to Inspectors and the public.