

TO KEEP YOU SAFE

this hurricane season and enable our drivers to restart essential services as soon as a storm passes, WM offers the following tips to all residents and businesses:

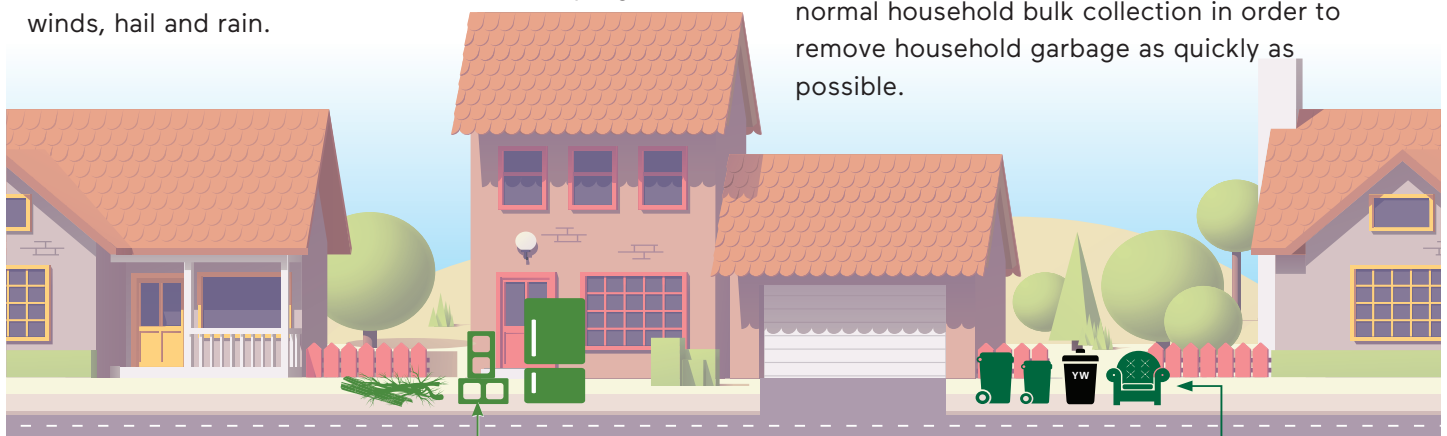
BEFORE THE STORM:

- **Trim** trees, hedges and all vegetation at the start of hurricane season in June and maintain your property throughout the season.
- **Stop** all yard maintenance and tree trimming activities and DO NOT place vegetative waste curbside within three (3) days of a hurricane warning.
- **Secure** garbage and recycling containers. Place empty containers in a secure location away from open spaces.
- Secure, **bundle** and **tie down** all loose trash such as tree limbs, wood planks or building and roof tiles on your property. Place these materials in a location where debris cannot become hazardous to homes, cars and property in high winds.
- WM will continue to collect household garbage and recycling materials in the neighborhoods it serves according to designated schedules until it is unsafe for our team members to do so and to allow them time to prepare their homes to keep their families safe.

AFTER THE STORM:

- After the storm passes, **separate** normal household garbage such as food waste, diapers and regular household trash from storm debris caused by high winds, hail and rain.

- Storm debris including tree limbs, carpet, roof tiles, aluminum and wood fencing, and household appliances should be placed curbside in a separate pile or piles. Storm debris should not be placed within three (3) feet of fire hydrants, mailboxes, parked vehicles, or any sign or utility equipment.
- Separating normal household waste from storm debris will allow WM employees to collect your household garbage more quickly and safely and help prevent odors and safety hazards.
- Separating regular household garbage from storm debris curbside is also necessary as in most communities in Florida, WM is responsible for collecting regular household waste **ONLY** while other independent third-party companies are under contract with your local municipality to collect all storm debris.
- WM will **restart** curbside garbage collection of normal household waste as **soon as it is safe** to do so and on the streets that are passable. The company will expand its routes to additional areas as more streets become clear of debris and other safety hazards.
- WM will prioritize services post-storm and could temporarily suspend recycling, yard waste and normal household bulk collection in order to remove household garbage as quickly as possible.



Storm debris should be placed at the curb without blocking the roadway or storm drains. Be sure not to place debris near trees, poles, fire hydrants or other structures.

Storm Debris

Leaves, (do not put in bags), logs, plants, bushes, brush, and tree branches

Construction and Demolition Debris

Building materials, carpet, drywall, furniture, lumber, mattresses, and plumbing

Appliances and White Goods

Refrigerators, freezers, air conditioners, heat pumps, stoves, washers, dryers, and water heaters.

NOTE: Collection responsibility varies by community



Household trash and recycling

WM will collect your regular household trash and recycling, containerized yard waste and non-storm-related bulk items



Before and after a major storm or hurricane, WM will provide regular service updates through its website at www.wmfloridastorm.com. Please also check your city website for additional information.