

CRS Activity 510

Annual Progress Report on Implementation of Credited Plan

Which plan is this for?

- ☐ Floodplain Management Plan (Hazard Mitigation Plan)
- ☒ Repetitive Loss Area Analysis
- ☐ Floodplain Species Plan
- ☐ Substantial Damage Plan

Name of Community: **Osceola County**

Date this Annual Progress Report was prepared (not the date of adoption of the credited plan):
April, 2025

Name of Plan: **Repetitive Loss Area Analysis – Osceola County**

Date of Adoption of Plan: **November 1st, 2021**

5 Year CRS Expiration Date: **2026**

1. How can a copy of the credited Plan be obtained?

**Repetitive Loss Area Analysis (RLAA) can be accessed by visiting:
<https://www.osceola.org/agencies-departments/public-works/stormwater/flood-facts/RLAA.stml>.**

2. Describe how this annual progress report (not the credited Plan) was prepared and how it was submitted to the governing body, released to the media, and made available to the public.

This progress report represents actions taken since May 1, 2022. The report was prepared after discussing the status of the four mitigation actions recommended by the RLAA with the Environment and Public Land as well as Emergency Management and Community Development staff. Since the last report, efforts have been made in Flood Insurance Promotion, Property Protection Information, and Elevate Mechanical Equipment.

The report is available to the public for review on Osceola County government's flood information website:

<https://www.osceola.org/agencies-departments/public-works/stormwater/flood-facts/RLAA.stml>.

Property owners were notified in the annual Repetitive Loss outreach letter that the RLAA and progress report are available for review online.

3. Provide a description of the implementation of each recommendation or action item in the action plan or area analysis report, including a statement on how the project was implemented or not implemented during the previous year:

Flood Insurance Promotion

Each year, Osceola County CRS staff routinely mails outreach letters to all property owners within the identified repetitive loss areas. The content of the letter and attached informational literature covers several important flood-related topics such as personal protection, property protection methods, mitigation, building permits, and flood

insurance. Osceola County's Multi-Jurisdictional Program for Public Information (MJPPPI) developed a brochure to target high-risk properties for additional information including those in repetitive loss areas. The brochure was sent to property owners in the Repetitive Loss outreach mailing. Osceola County will continue this outreach project annually. As property owners visit Flood.Osceola.org, they will find additional links for information on obtaining flood insurance through the National Flood Insurance Program.

Property Protection Information

As previously stated, the informational brochure developed by Osceola County's MJPPPI continues to be included in the most recent annual Repetitive Loss outreach mailing. The messages in the brochure cover the topics recommended in the RLAA: 1. elevating or moving valuable personal property in lower areas or areas that might be slightly below grade since personal property is not covered by a flood insurance policy without contents coverage; 2. keeping drainage pathways and storm drains clear of yard waste and debris; and 3. sandbagging areas subject to entry of water when flooding is imminent. Osceola County will continue this outreach project annually.

CIP Drainage Improvements

No new CIP drainage improvements have been planned at the time of this progress report. The 2023 report serves for 2024 as there were no updates.

Elevate Mechanical Equipment

Property owners within the identified repetitive loss areas were mailed a FEMA fact sheet that encourages elevating HVAC and mechanical equipment above the base flood elevation. The FEMA fact sheet was included as an attachment in the most recent Repetitive Loss outreach letter. Additionally, a flyer is now included in the packet to let property owners know about the need for building permits if flooding does occur.

4. Discuss why any objectives were not reached or why implementation is behind schedule:

Repetitive Loss areas were identified as an audience that should be prioritized for additional education. Distribution of informational literature that addresses flood insurance promotion, property protection information, and elevation of mechanical equipment have begun and will continue year-round or annually.

5. What are the recommendations for new projects or revised recommendations?

Osceola County is currently revising the Repetitive Loss Area Analysis to include the areas added in the 2023 Repetitive Loss Report generated by FEMA. Project recommendations and revisions will be included in that analysis.